

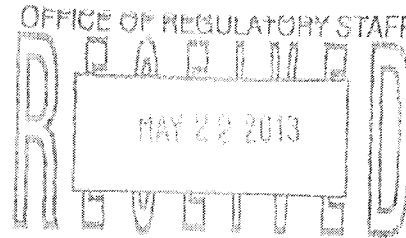
244963



Stacy Hannah  
Senior Manager, Regulatory

May 21, 2013

Jeanne Gordon  
Docketing Department  
South Carolina Office of Regulatory Staff  
1401 Maine Street, Suite 900  
Columbia, SC 29201  
Phone: (803) 896-0028



**RE: 2013 Authorized Utility Representative Form for Time Warner Cable Information Services (South Carolina), LLC, d/b/a Time Warner Cable**

Dear Ms. Gordon:

Enclosed for filing is the 2013 Authorized Utility Representative Form of Time Warner Cable Information Services (South Carolina), LLC d/b/a Time Warner Cable ("TWCIS").

TWCIS provides telecommunications in South Carolina. In addition, TWCIS' affiliate, TWC Digital Phone LLC, provides interconnected VoIP services in South Carolina. TWCIS provides contact information in this report for its own telecommunications activities and in connection with the interconnected VoIP services provided by TWC Digital Phone LLC.

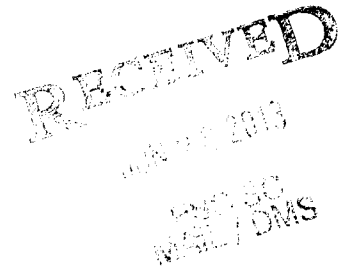
Please do not hesitate to contact me should you have any questions.

Sincerely,

A handwritten signature in cursive script that reads "Stacy S. Hannah".

Stacy S. Hannah

Attachment



201312A

## AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☒ CLEC ☐ ILEC ☐ Wireless

244963

**CERTIFICATED COMPANY INFORMATION**

Time Warner Cable Information Services (South Carolina), LLC

Company Name

FEIN/SC

Time Warner Cable

888-890-7515 DE OF REGULATORY STAFF

Dba/fka

Telephone #

60 Columbus Circle,

Mailing Address

New York, NY 10023

City, State, Zip Code

1845 Assembly Street

Business Location

Columbia, SC 29206

City, State, Zip Code

Richmond

County

**REGISTERED AGENT INFORMATION**

Registered Agent: C T Corporation System

Mailing Address: 2 Office Park Court, Suite 103

City, State, Zip Code: Columbia, SC 29223

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Charlene Keys 3347 Platt Springs Road West Columbia, SC 29170  
**General Manager** (Include address if different than above.)  
 803- 744 -5497 / 803 251 5345 / charlene.keys@twcable.com  
 Telephone Number Facsimile Number E-mail Address
- B. Janelle Lindstrom 13820 Sunrise Valley Drive Herndon, VA 20171 twc.regulatory.complaints@twcable.com  
**Customer Relations /Complaints Representative** (Include address if different than above.)  
 703-345-2455 or 703-713-1177 / 704-945-1298 / Janelle.lindstrom@twc-contractor.com  
 Telephone Number Facsimile Number E-mail Address
- C1. Stacy S. Hannah 13820 Sunrise Valley Drive Herndon, VA 20171 twc.regulatory.complaints@twcable.com  
**Customer Relations / Complaints Representative for Escalated Complaints** (Include address if different than above.)  
 703-345-2455 / 704-697-4579 / stacy.hannah@twcable.com  
 Telephone Number Facsimile Number E-mail Address
- C2. 888-890-7515  
**Customer Contact (Toll Free Number)**
- D. Matt Pavlik  
**Engineering Operations** (Include address if different than above.)  
 803-251-5263 / 803-251-5354 / matthew.pavlik@twcable.com  
 Telephone Number Facsimile Number E-mail Address
- E. Test and Repair (Include address if different than above.)  
 888-890-7515 / N/A / https://www.timewarnercable.com/Carolinas/about/contactus.ashx  
 Telephone Number Facsimile Number E-mail Address Form

F. Customer Service - Request Customer Complaint or General Manager contacts listed above  
Emergencies (During non-office hours)  
888-890-7515 / 803 251 5345 / https://www.timewarnercable.com/Carolinas/about/contactus.ashx  
Telephone Number Facsimile Number E-mail Address Form

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G. Julie P. Laine 60 Columbus Circle New York, NY 10023  
Regulatory Officer (Include address if different than above.)  
212-364-8482 / 704-973-6239 / julie.laine@twcable.com  
Telephone Number Facsimile Number E-mail Address

H. Dual Party Mailings (Name)  
Mailing Address  
/  
Telephone Number Facsimile Number E-mail Address

I. Julie P. Laine  
Interim LEC Fund Mailings (Name)  
60 Columbus Circle, New York, NY 10023  
Mailing Address  
212-364-8482 / 704-973-6239 / julie.laine@twcable.com  
Telephone Number Facsimile Number E-mail Address

J. Ann Reitter  
Universal Service Fund Mailings (Name)  
7910 Crescent Executive Drive, Charlotte, NC 28217  
Mailing Address  
704-731-3123 / 704-731-1186 / ann.reitter@twcable.com  
Telephone Number Facsimile Number E-mail Address

K. Ann Reitter  
Gross Receipts Mailings (Name)  
7910 Crescent Executive Drive, Charlotte, NC 28217  
Mailing Address  
704-731-3123 / 704-731-1186 / ann.reitter@twcable.com  
Telephone Number Facsimile Number E-mail Address

L. Julie P. Laine  
Lifeline Mailings (Name)  
60 Columbus Circle, New York, NY 10023  
Mailing Address  
212-364-8482 / 704-973-6239 / julie.laine@twcable.com  
Telephone Number Facsimile Number E-mail Address

Stacy S. Hannah  
This form was completed by (print name) Signature

Senior Manager, Regulatory May 20, 2013  
Title Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
Docketing Department  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Office of Regulatory Staff  
Attn: Jeanne Gordon  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201

(Rev. PSC 01/2010)